2021-2022 RESIDENT DINING PROMOTIONS PLANNER

THE BEST IS YET TO COME

THIS PLANNER BELONGS TO:



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WHAT'S HAPPENING **THIS MONTH?**

AUGUST 2021

| 7100001 2021 | | | | | | | |
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| 8 | 9 | 10 | 11 | 12 | 13 | 14 | |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 | |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 | |
| 29 | 30 | 31 | | | | | |

2021

My goals are:

Voluntary Meal Plan (VMP) Goals

This fall, our core promotions will run from August 30 through November 19, 2021.

Here's a brief overview of **Harvest GrEATings:**

Hearty soups. Seasonal sips. Gratitude activities. This promotion warms students up with all the feelings, flavors and festivities of fall.

Our signature event for the promotion is Attitude of Gratitude, during which you should encourage customers to reflect upon what they're thankful for, complete special **THX:)** cards for their favorite Sodexo employees, and participate in the **Stop Hunger Food Drive.** Other events include a pumpkin carving contest, harvest basket showcase event to cross-plan with Kitchen Academy and more.

Then, it's all systems go for **Planet EAT.** Students are sure to get immersed in this picturesque planetary promotion, complete with "Planet Pizza" and "Planet Pasta" stations, galactic photo backdrops, virtual events, video games and more. From a glow stick dinner party to an evening where they spot the stars, students are sure to have fun while enjoying food that is out of this world. This is also a great time to weave in **Better Tomorrow** activities, planet-friendly meal showcases and more.





Additional Growth Opportunities Three ways we can grow revenue this month:

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Social Media & Website Notes See something inspiring on social media or the web that you want to try this month? Write it here:

SEPTEMBER

What's happening in the next few months?



OCTOBER

Day and BBQ Fun.



October 25th marks **World** Pasta Day. Start strategizing for how you can capitalize on this special observance with some "out-of-this-world" pasta dishes—perfect for cross-promoting with Planet EAT.

AUGUST 2021

Don't forget to PLAN AHEAD for what's coming up next month.





Managers - Recruit/Hire/Train **Campus Interns Now**

Scan code to view Manager's Guide for more information.





| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | | THURSDAY | FRIDAY | SATURDAY |
|---|--------|-----------------------------|-----------|---|--------------------------|----------------------------|---------------------------|
| 1 | 2 | 3 NATIONAL WATERMELON DAY ★ | 4 | | 5 | 6 | 7 |
| | | | | | | | |
| "EXPERIENCES MATTER" ANI THX:) NOMINATIONS REOPE | D N | | | | | | |
| 8 | 9 | 10 NATIONAL S'MORES DAY ★ | 11 | | 12 | 13 | 14 |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| 15 | 16 | 17 | 18 | | 19 NATIONAL POTATO DAY ★ | 20 NATIONAL LEMONADE DAY ★ | 21 NATIONAL SWEET TEA DAY |
| | | | | | | | |
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| 22 | 23 | 24 | 25 | | 26 NATIONAL CHERRY ★ | 27 | 28 |
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| | | | | | | | |
| | | | | • | PROMOTE CATERING | | |

PROMOTE CATERING

- Prospect third-party clients for holiday party bookings.
- Provide catering staff annual training for waiter training, driver training, responsible alcohol service and safety.
- · Host Square Tomato (student catering offer) showcase for student leaders during their early arrival to campus.

FLAVOURS

| 29 | |
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31

CUSTOWER EXPERIENCE TODAY IS THE LAST CHANCE TO RECOGNIZE AND NOMINATE YOUR TEAM MEMBERS FOR THE "EXPERIENCES MATTER" CUSTOMER EXPERIENCE NATIONAL AWARD.

NATIONAL TRAIL MIX DAY 🛊

| REFERENCE KEY: | |
|-----------------------------|--------------------|
| HOLIDAYS & CELEBRATIONS | CORE PROMOTIONS |
| STOP HUNGER | VOLUNTARY MEAL PLA |
| CUSTOMER EXPERIENCE / THX:) | NATIONAL FOOD DAYS |

CORE PROMOTIONS VOLUNTARY MEAL PLAN (VMP)

BETTER TOMORROW 2025 FM - FACILITIES MANAGEMENT

NATIONAL OBSERVANCES

Looking for more ways to

Voluntary Meal Plan (VMP) Reminders

Move-in/Welcome Week

• Promote VMP, declining and flex dollar deposits and move-in packages.



Promote downloading the BiteU app for new and bite existing students.

Meal Plan Match-ups

Reconnect/Beginning of the Semester

- Train your cashiers to safely distribute meal plan promotional info to students not paying with a meal swipe.
- Remind students they can "level up" by upgrading their meal plan.
- Put together a **Street Team** or utilize **Campus Interns** to support safe, socially distant peer-to-peer meal plan sales and create excitement about dining events.
- Ensure students know how to reconnect with dining by purchasing a meal plan.
- Entice staff and faculty to engage with the dining program by promoting Coffee Club and CINCH.

Additional Programs Spotlight

Use your **Food in Five** collateral to generate awareness about campus dining locations.



I feel we could have _____

IN AUGUST...

NEXT MONTH...

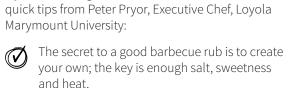
I've set an intention to _____ I'm looking forward to ______.

I was most proud of _____

ADDITIONAL NOTES

WHAT'S HAPPENING THIS MONTH?

SEPTEMBER 2021 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30



September is filled with **Holidays & Celebrations.**

If you're running **BBQ Fun,** remember these three

Don't use too much rub on your meat; the smoke adds the flavor.

If you are using a grill and do not have a smoker, place your meat on the side of the grill.

With so many holidays and other events in the dining hall this month, it's the perfect time to cross-promote our **Pedal Forward, Give Back Sweepstakes.** Make sure you're using a mix of print and digital methods for promotion. Check out the fall 2021 issue of **ENGAGE** magazine for more sweepstakes tips you can work into your marketing mix this month.





| My goals are: | | |
|---------------|--|--|
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Additional Growth Opportunities Three ways we can grow revenue this month:

| 2 | | |
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Social Media & Website Notes See something inspiring on social media or the web that you want to try this month? Write it here:

OCTOBER

What's happening in the next few months?



The **Stop Hunger Food Drive** will be here before hunger you know it. Even if you can't run a traditional food drive, there are other ways to fight food insecurity. Review the fall 2021 issue of **ENGAGE** magazine for ideas, and start your planning soon.

NOVEMBER



Thanksgiving is fast-approaching. Start thinking about creative ways vour customers can show their **THX:)** to their favorite Sodexo employees during your celebrations. Cards are also included in your promotion kit.



SEPTEMBER 202

Don't forget to PLAN AHEAD for what's coming up next month.

3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

NATIONAL INTERN CALL **OCTOBER 2021**

Intern Live Meeting - Online All calls on Microsoft Teams the 3rd Tuesday (Sept. - Nov., Jan. - May) 5:00 pm Eastern/2:00 pm Pacific

Follow Interns online: Facebook — SodexoInternships; Instagram — @Sointernships; LinkedIn - Sodexo Campus Interns; Intern Website — sostudents.sodexomyway.com

Better Tomorrow 2025

SUNDAY MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY NATIONAL BABY BACK RIBS DAY * NATIONAL CHICKEN MONTH PROMOTE CATERING · Finalize winter sports suites and clubs menus and host suiteholder promotional event. HUNGER ACTION MONTH - 9/1 to 9/30 stop hunger · Connect with client hosts of winter **NATIONAL PREPAREDNESS MONTH** commencement for planning. HUNGER **Better Tomorrow 2025 ACTION MONTH** Fruit & Veggies "EXPERIENCES MATTER" AND THX:) NOMINATIONS OPEN FOR THE MONTH 9/1 to 9/30 BE ON THE LOOKOUT FOR YOUR CUSTOMER EXPERIENCE CALL INVITE 11 NATIONAL "I LOVE FOOD" DAY ★ LABOR DAY PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/19 **HUNGER ACTION MONTH - 9/1 to 9/30** 12 *15* NATIONAL CHEESEBURGER DAY 🖈 MINDFULNESS DAY FORTUNE COOKIE DAY * 14 FACILITIES MANAGEMENT: INTERNATIONAL HOUSEKEEPING WEEK - 9/12 to 9/18

PROMOTE NATIONAL MEAL PLAN DAY - 9/7 to 9/20

HUNGER ACTION MONTH - 9/1 to 9/30

UNGER ACTION MONTH - 9/1 to 9/30

PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/19

28

NATIONAL INTERN CALL 5:00 pm Eastern, 2:00 pm Pacific

"EXPERIENCES MATTER" AND THX:) WINNER ANNOUNCED

NATIONAL ICE CREAM CONE DAY *

MAKE IT A "GROOVY DAY" THX:) **COLLATERAL DEPLOYED**

NATIONAL COFFEE DAY 🛊

PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/19

HUNGER ACTION MONTH - 9/1 to 9/30

REFERENCE KEY:

CUSTOMER EXPERIENCE / THX:)

CORE PROMOTIONS **VOLUNTARY MEAL PLAN (VMP)** NATIONAL FOOD DAYS

BETTER TOMORROW 2025 FM - FACILITIES MANAGEMENT NATIONAL OBSERVANCES

TODAY IS THE LAST CHANCE TO RECOGNIZE AND NOMINATE YOUR TEAM MEMBERS FOR THE "EXPERIENCES MATTER" CUSTOMER EXPERIENCE NATIONAL AWARD.

Better Tomorrow 2025

NATIONAL LOBSTER DAY 🛊 NATIONAL FOOD SERVER DAY • Talk to your alumni office (or the office that plans **Homecoming** activities) to be included in communication to parents and alumni before, during and after the week/weekend.

Voluntary Meal Plan

dollars/DCB add-ons and meal

• Run a targeted faculty and staff

Meal Plan Match-ups

Homecoming/Family Weekend

This is a great time to market to students' families! Be sure to direct

them to our e-commerce websites to easily reload flex dollars online. For

those accounts with **BiteU** - **Wallet**,

parents can add flex dollars on the

• Create a limited-time offer for the weekend (free guest passes are

BiteU app anytime.

sure to be a hit).

• Promote National Meal Plan Day.

(VMP) Reminders

• Promote declining balance

plan upgrades.

VMP push.

• Plan a family **Brunch** and utilize the VMP collateral to encourage them to sign up for a meal plan. Be sure to share meal plan information when individuals pay with cash to educate them about additional savings made possible with a meal plan.

• National Meal Plan Day is September 20th, so celebrate the entire week with the Food & Fun Meal Plan Week campaign.

Additional Programs Spotlight

Promote your Bonjour! Breakfast **Boxes** pickup and delivery options or **Brunch** program in conjunction with Better Breakfast Month, celebrated annually in September.





LOOKING

IN SEPTEMBER...

NEXT MONTH...

I've set an intention to _______.
I'm looking forward to ______.

I was most proud of _____

I feel we could have _____

ADDITIONAL NOTES

OCTOBER

WHAT'S HAPPENING THIS MONTH?

The **Stop Hunger Food Drive** is here. Will you

be running a traditional food drive, a Front Porch Food Drive (works well for on-campus housing!), or something else? The choice is up to you, but remember

that the power to help fight food insecurity is in

your hands.

OCTOBER 2021

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17 18 19 20 21 22 23
24 25 26 27 28 29 30
31

Voluntary Meal Plan (VMP) Goals

My goals are:

2021

stop hunger

If your campus celebrates **Halloween**, make sure you're prepared for a special, spooky end-of-the-month celebration. Ask yourself if you can run this event in conjunction with **Harvest Greatings** or **Planet EAT**. Think: a space-themed costume party or pumpkin carving contest are two great ways to bring the Halloween spirit to campus.



Additional Growth Opportunities Three ways we can grow revenue this month:

3. ____

Social Media & Website Notes See something inspiring on social media or the web that you want to try this month? Write it here:

NOVEMBER



What's happening in the next few months?



Black Friday is fast-approaching. Now's the time to start strategizing about your special VMP offers.



DECEMBER

The **Campus Intern** Virtual Holiday party is slated for December 1. Spread the word early.

1CTORER 2021

MONDAY

SUNDAY

PROMOTE CATERING

FLAVOURS

catering opportunities.

rebooking and prospecting.

· Connect with alumni departments of

winter opposing teams for potential

· Holiday party booking, historical event

Don't forget to PLAN AHEAD for what's coming up next month.

TUESDAY

NOVEMBER 2021 SMTWTFS 2 3 4 5 6 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27

WEDNESDAY

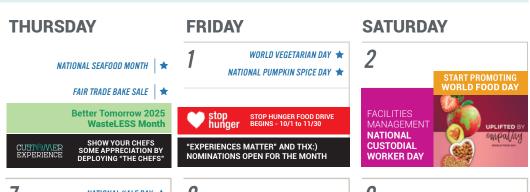
NATIONAL DINTERN CALL

REFERENCE KEY:

CUSTOMER EXPERIENCE / THX:)

Intern Live Meeting - Online All calls on Microsoft Teams the 3rd Tuesday (Sept. - Nov., Jan. - May) 5:00 pm Eastern/2:00 pm Pacific

Follow Interns online: Facebook – SodexoInternships; Instagram – @Sointernships; LinkedIn - Sodexo Campus Interns; Intern Website – sostudents.sodexomyway.com



VOLUNTARY MEAL PLAN (VMP)

NATIONAL FOOD DAYS

9 8 NATIONAL TACO DAY * NATIONAL NOODLE DAY 🛊 NATIONAL KALE DAY 🛊 BE ON THE LOOKOUT FOR YOUR CUSTOMER EXPERIENCE CALL INVITE stop hunger PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/1 STOP HUNGER FOOD DRIVE - 10/1 to 11/30 STEPHEN J. BRADY STOP HUNGER VMP. FALL INITIAL MANAGEMENT: NATIONAL FIRE PREVENTION WEEK - 10/3 to 10/9 SURVEY OPENS (RUNS 10/4 to 10/15) (10/5 to 12/5) VMP. FALL INITIAL SURVEY OPENS (RUNS 10/4 to 10/15) VMP. FALL INITIAL SURVEY OPENS (RUNS 10/4 to 10/15) **Better Tomorrow 2025** 16 14 *15* NATIONAL DESSERT DAY 🛊 **World Food Day** "EXPERIENCES PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/19 MATTER" AND STOP HUNGER FOOD DRIVE - 10/1 to 11/30 THX:) WINNER ANNOUNCED OMOTE WORLD FOOD DAY - 10/2 to 10/16 VMP. FALL INITIAL SURVEY OPENS (RUNS 10/4 to 10/15) 23 19 NATIONAL INTERN CALL 5:00 pm Eastern, 2:00 pm Pacific 20 21 22 PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/19 FALL VMP MID-STOP HUNGER FOOD DRIVE - 10/1 to 11/30 SEMESTER PUSH BEGINS TODAY PROMOTE HALLOWEEN - 10/15 to 10/3 24 WORLD PASTA DAY 🛊 NATIONAL PUMPKIN DAY 🚖 NATIONAL CHOCOLATE DAY * NATIONAL OATMEAL DAY ★ PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/19 CUST MER EXPERIENCE

31 HALLOWEEN •

Voluntary Meal Plan (VMP) Reminders

- Fall mid-semester push.
- Promote declining balance dollars/ DCB and e-commerce packages.



Don't forget to add BiteU - Wallet to bite VMP tracking.

Meal Plan Match-ups

While displaying **Halloween** candy and other fall treats, include meal plans in your marketing.

• Additional dining dollars are the ultimate "treat!"

Additional Programs Spotlight

If you're running **Planet EAT** this month, work in a special event from The Social, like a Social Feature with a really out-of-this world item.

TOMORROW IS THE LAST CHANCE TO RECOGNIZE AND NOMINATE YOUR TEAM MEMBERS FOR THE "EXPERIENCES MATTER" CUSTOMER EXPERIENCE NATIONAL AWARD.

FM - FACILITIES MANAGEMENT



STOP HUNGER FOOD DRIVE - 10/1 to 11/30

PROMOTE HALLOWEEN - 10/15 to 10/31

LOOKING AHEAD

NEXT MONTH...

I've set an intention to ______.
I'm looking forward to ______.

ADDITIONAL NOTES

NOVEMBER

WHAT'S HAPPENING THIS MONTH?

2021

My goals are:

Better Tomorrow - Hunger and Homelessness Awareness Week and Student Swipe Drive Week both run from November 13th to November 21st. Use this time to draw awareness to your campus food pantry (if you have one) and other sustainable solutions to fight hunger while building community on campus.



Our two core promotions continue this month, concluding on November 19. Continue the fun while also advertising how easy it is to enter the **Pedal Forward, Give Back Sweepstakes.**

URL for entry: www.pedalforwardgivebacksweepstakes.com







Additional Growth Opportunities
Three ways we can grow revenue
this month:

Voluntary Meal Plan (VMP) Goals

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Social Media & Website Notes
See something inspiring on social
media or the web that you want to
try this month? Write it here:

DECEMBER

PLAN AHEAD

What's happening in the next few months?



Winter Holiday is

coming. Think about how you will use digital engagement to promote this special in-person celebration.





There are lots of National Food Days on which to capitalize in January. Think about how you can promote our **Better Tomorrow** commitments alongside some of them, like fair-trade as part of National Gourmet Coffee Day on the 18th. Promoting **Coffee Club** is another great idea. NOVEMBER 202

Don't forget to PLAN AHEAD for what's coming up next month.

STOP HUNGER FOOD DRIVE ENDS TODAY

FALL MID-SEMESTER SURVEY (RUNS 11/29 to 12/3)

DECEMBER 2021

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12 13 14 15 16 17 18

NATIONAL INTERN CALL

Intern Live Meeting - Online All calls on Microsoft Teams the 3rd Tuesday (Sept. - Nov., Jan. - May) 5:00 pm Eastern/2:00 pm Pacific

Follow Interns online: Facebook – SodexoInternships; Instagram – @Sointernships; LinkedIn - Sodexo Campus Interns; Intern Website – sostudents.sodexomyway.com

19 20 21 22 23 24 25 26 27 28 29 30 31 **SUNDAY MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY Better Tomorrow 2025** 3 NATIONAL DOUGHNUT DAY NATIONAL SANDWICH DAY 🛊 5 NATIONAL NACHOS DAY ★ NATIONAL CANDY DAY **World Vegan Day** PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/19 stop hunger "EXPERIENCES MATTER" AND THX:) STOP HUNGER FOOD DRIVE - 10/1 to 11/30 NOMINATIONS OPEN FOR THE MONTH STEPHEN J. BRADY STOP HUNGER "HAPPY THXGIVING" TURKEY HAND EMPLOYEE APPRECIATION RUNS (10/5 to 12/5) BE ON THE LOOKOUT FOR YOUR CUSTOMER EXPERIENCE CALL INVITE 9 13 **VETERANS DAY** • PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/19 STOP HUNGER FOOD DRIVE - 10/1 to 11/30 **Better Tomorrow 2025** 18 NATIONAL SPICY GUACAMOLE DAY * **America Recycles Day** PROMOTE Harvest GrEATings, Planet EAT & Pedal Forward, Give Back Sweepstakes - 8/30 to 11/19 STOP HUNGER FOOD DRIVE - 10/1 to 11/30 "EXPERIENCES MATTER" CUSTOWER #WHATTHEHUDDLE EXPERIENCE CONTEST ENDS TODAY AND THX:) WINNER ANNOUNCED Better Tomorrow 2025 Hunger and Homelessness Awareness Week - 11/13 to 11/21 Better Tomorrow 2025 Student Swipe Drive Week - 11/13 to 11/21 24 THANKSGIVING • BLACK FRIDAY NATIONAL CAKE DAY STOP HUNGER FOOD DRIVE - 10/1 to 11/30 PROMOTE THANKSGIVING - 11/11 to 11/25 Better Tomorrow 2025 Student Swipe Drive Week - 11/13 to 11/21 LAST DAY FOR "THE CHEFS" 29 30 CYBER MONDAY PROMOTE CATERING HANUKKAH BEGINS • • Annual strategic catering pricing review (for contracts with winter price increases). CUST WER EXPERIENCE STOP HUNGER FOOD DRIVE - 10/1 to 11/30 · Communicate holiday closing and reopening schedule. TOMORROW IS THE LAST CHANCE TO RECOGNIZE AND NOMINATE YOUR TEAM MEMBERS FOR THE "EXPERIENCES MATTER" CUSTOMER EXPERIENCE NATIONAL AWARD.

Voluntary Meal Plan (VMP) Reminders

• Launch Cyber Monday and Black Friday sales; resources are available on the **Universities** Marketing page on Sodexo Net. Search Voluntary Meal Plan Programs > Mid Semester.

Meal Plan Match-ups

- Black Friday and Cyber Monday will be heavily promoted nationally, well in advance of **Thanksgiving.** Don't forget to include meal plans in your own marketing efforts at this time of year.
- Pay it forward by reloading flex with "Be the Change."
- Don't forget about "Holidays to Go"- themed **Thanksgiving** packages for students to take with them before leaving campus. Our ready-to-serve product line of pies, cookies, baked goods, savory main dishes and sides are time-saving and convenient—and perfect for your guests' personal entertaining and gift-giving needs.

Additional Programs Spotlight

Run the newly designed **Cram Jam** event during a high-stress time this month.



Looking for more ways to promote your events? Visit the **Universities Marketing page** on Sodexo Net.

REFERENCE KEY:

CUSTOMER EXPERIENCE / THX:)

· Plan for winter orientation.

FLAVOURS

CORE PROMOTIONS VOLUNTARY MEAL PLAN (VMP) NATIONAL FOOD DAYS

BETTER TOMORROW 2025

I was most proud of _____ I feel we could have _____

IN NOVEMBER...

NEXT MONTH...

I've set an intention to ______ I'm looking forward to ______.

ADDITIONAL NOTES

E •)

WHAT'S HAPPENING THIS MONTH?

DECEMBER 2021 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

2021

My goals are:

Voluntary Meal Plan (VMP) Goals

Uplift your campus community with a fun Winter **Holiday** celebration; we recommend promoting this special event through December 11th.



This is the ideal time for catering vehicle and cart maintenance; make sure you are planning accordingly.



Additional Growth Opportunities
Three ways we can grow revenue this month:

| 3 | |
|---|--|

Social Media & Website Notes See something inspiring on social media or the web that you want to try this month? Write it here:

JANUARY

PLAN AHEAD

What's happening in the next few months?



A new year is coming. Get your key activities planned for **Return of** the '20s.



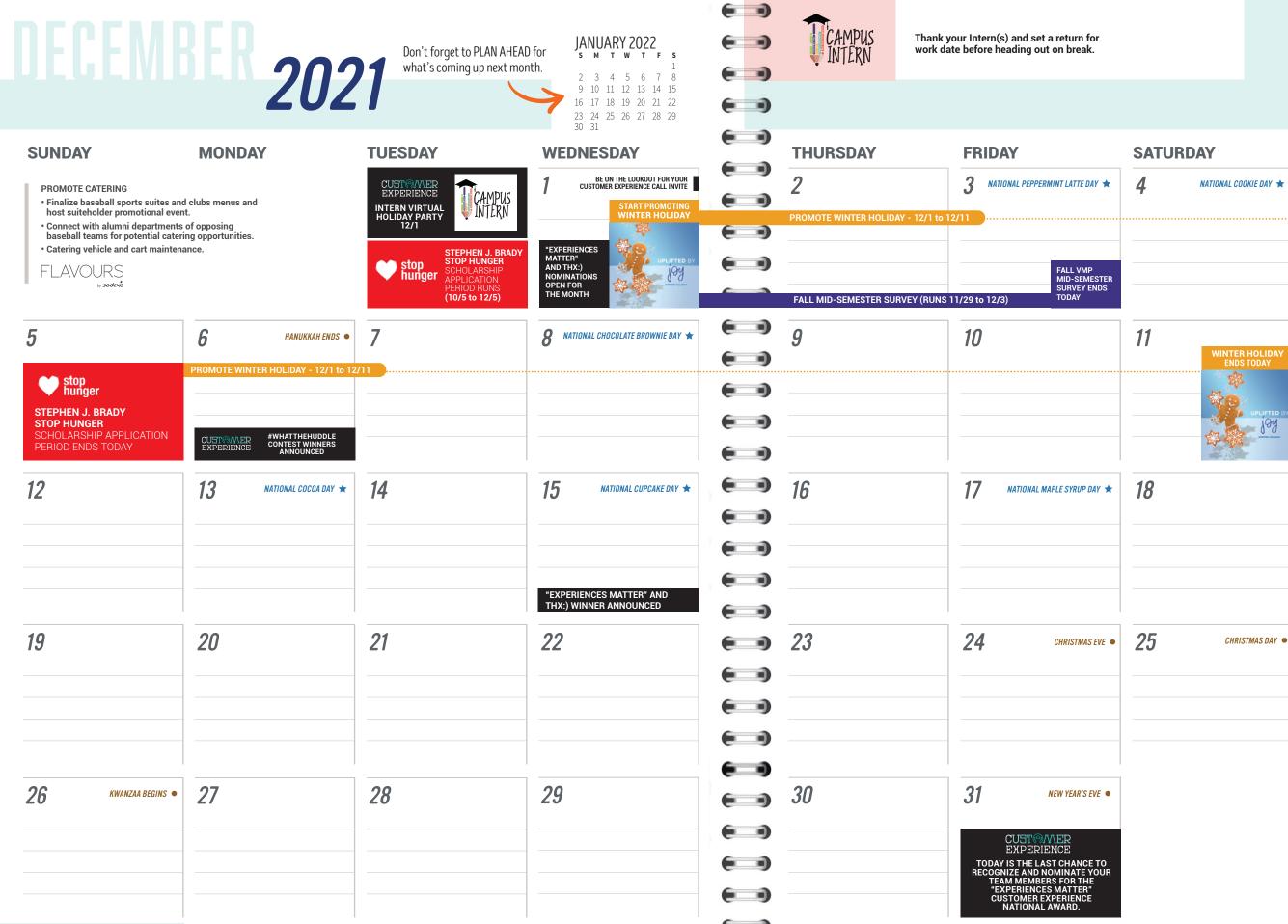
FEBRUARY

When you think **Valentine's** Day, think VMP. Now's not too early to think about your special event—and plan for how you'll equip students with VMP collateral urging families to give the gift of dining dollars, too!

Don't forget to PLAN AHEAD for what's coming up next month.

JANUARY 2022

Thank your Intern(s) and set a return for work date before heading out on break.



Voluntary Meal Plan (VMP) Reminders

• Assess/propose meal plan changes and pricing for the upcoming year.



Don't forget to add BiteU - Wallet to bite VMP tracking.

Meal Plan Match-ups

Late-semester Planning

- Encourage early meal plan renewals or sign-ups for spring semester by sending out a "thank you" to current meal plan holders.
- Offer small meal plan blocks or reload flex with Fuel Up for Finals.

Additional Programs Spotlight

Recruit your spring talent this month. Access helpful

Campus Intern resources on the

Universities Marketing page on Sodexo Net.



Looking for more ways to promote your events? Visit the **Universities Marketing page** on Sodexo Net.

REFERENCE KEY: CUSTOMER EXPERIENCE / THX:)

CORE PROMOTIONS **VOLUNTARY MEAL PLAN (VMP)** NATIONAL FOOD DAYS

BETTER TOMORROW 2025

FM - FACILITIES MANAGEMENT NATIONAL OBSERVANCES

IN DECEMBER... I was most proud of _____ I feel we could have _____

LOOKING **AHEAD**

NEXT MONTH...

I've set an intention to _____ I'm looking forward to ______.

ADDITIONAL NOTES

WHAT'S HAPPENING THIS MONTH?



2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31



A new year is here, and we're celebrating with **Return of the '20s.** Put on your dancing shoes and pass the pineapple upside-down cake as we prepare for a roaring celebration complete with '20s food favorites, a costume contest and more.

Even though we're encouraging you to think back in time for this special event, it's important to innovate. Check out this tip from Gerard Rangel, Executive Chef, San Francisco State University:

"[To me], culinary innovation is not only about food and creativity; it is far more than that. It's about the involvement of people's ideas and listening to feedback and critiques. This pushes me to be more creative and forward-thinking, and it is a unique opportunity to bring together varying perspectives for a better overall experience."

Monopol-EATS! also kicks off this month. From January 3rd through April 11th, you'll roll the dice for a fun-filled board game-inspired promotion where customers truly "Own It All." Highlights include Avenues of Great Eats (menus inspired by the locations on the Monopoly board), hidden secret dining dollars and more.





Additional Growth Opportunities Three ways we can grow revenue this month:

Social Media & Website Notes See something inspiring on social media or the web that you want to try this month? Write it here:

FEBRUARY

What's happening in the next few months?



Nominations for **Heroes** stop of Everyday Life® close on February 28th. Know a Sodexo employee making a big difference to end hunger in your community? Submit their information.

MARCH



National Nutrition Month

kicks off in March. How will you engage your campus community and promote good health and well-being? ANUARY 2022

Don't forget to PLAN AHEAD for what's coming up next month.

FEBRUARY 2022 SMTWTFS 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 NATIONAL INTERN CALL

Intern Live Meeting - Online All calls on Microsoft Teams the 3rd Tuesday (Sept. - Nov., Jan. - May) 5:00 pm Eastern/2:00 pm Pacific

Interns can help promote the spring core dining showcase events/sweepstakes and downloading the BiteU app.

27 28 **SUNDAY MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY** KWANZAA ENDS / NEW YEAR'S RESOLUTIONS DAY PROMOTE CATERING NATIONAL SOUP MONTH · Communicate catering price changes to client "EXPERIENCES MATTER" AND THX:)
NOMINATIONS OPEN FOR THE MONTH (for contracts with winter price increases). · Plan for Valentine's Day promotion. JANUARY/ FEBRUARY FLAVOURS CONDUCT "EXPERIENCES MATTER" CUSTOMER EXPERIENCE TRAINING BEFORE SPRING SEMESTER STARTS NOMINATIONS FOR HEROES OF EVERYDAY LIFE® - 1/1 to 2/28 8 4 NOMINATIONS FOR HEROES OF EVERYDAY LIFE® - 1/1 to 2/28 13 BE ON THE LOOKOUT FOR YOUR CUSTOMER EXPERIENCE CALL INVITE *15* GLUTEN-FREE DAY ★ PROMOTE Return Of The 20s, Monopol-EATS! & Spring Sweepstakes - 1/3 to 4/11 NOMINATIONS FOR HEROES OF EVERYDAY LIFE® - 1/1 to 2/28 "EXPERIENCES MATTER" AND THX:) WINNER ANNOUNCED INTERNATIONAL HOT & MARTIN LUTHER KING JR. DAY NATIONAL GOURMET COFFEE DAY 🚖 NATIONAL POPCORN DAY NATIONAL CHEESE LOVER'S DAY 🚖 NATIONAL GRANOLA BAR DAY NATIONAL HOT SAUCE DAY * DITCH THE NEW YEAR'S RESOLUTIONS DAY PROMOTE Return Of The 20s, Monopol-EATS! & Spring Sweepstakes - 1/3 to 4/11 NOMINATIONS FOR HEROES OF EVERYDAY LIFE® - 1/1 to 2/28 E NATIONAL INTERN CALL 5:00 pm Eastern, 2:00 pm Pacific 26 27 28 NATIONAL PEANUT BUTTER DAY NATIONAL PIE DAY 🛊 PROMOTE Return Of The 20s, Monopol-EATS! & Spring Sweepstakes - 1/3 to 4/11 NOMINATIONS FOR HEROES OF EVERYDAY LIFE® - 1/1 to 2/28 ROMOTE LUNAR NEW YEAR - 1/18 to 2/1 31 30 CUSTO/VER EXPERIENCE TODAY IS THE LAST CHANCE TO RECOGNIZE AND NOMINATE YOUR TEAM MEMBERS FOR THE "EXPERIENCES MATTER" CUSTOMER EXPERIENCE NATIONAL AWARD. REFERENCE KEY: **VOLUNTARY MEAL PLAN (VMP)** FM - FACILITIES MANAGEMENT Looking for more ways to promote your events?

Voluntary Meal Plan (VMP) Reminders

• Implement spring VMP strategy to retain fall to spring plans and grow spring sales.



Promote **BiteU** app benefits (look up menus, allergens, order/pay via BiteU - Wallet) with cashiers and Campus Interns.

Meal Plan Match-ups

New Year, New You is an excellent campaign to use to sell additional meal plans.

- Train your cashiers to hand out meal plan promotional information to students not paying with a meal swipe.
- Take advantage of our fun and colorful resident dining event ads to deliver your message.
- Add a limited-time offer to encourage purchases during your events and include a way to pay on the spot.

Additional Programs Spotlight

Running Monopol-EATS! this month? Complete a "Mediterranean Avenue" experience with a fun Mediterranean food pop-up event from The Social.



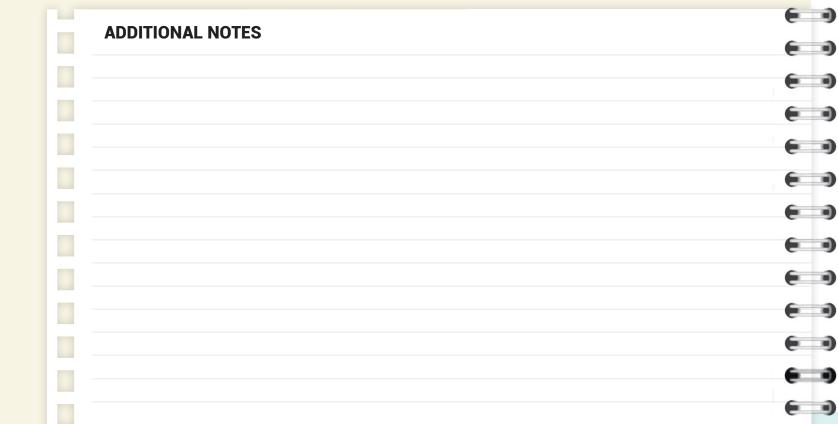
LOOKING AHEAD

IN JANUARY...

NEXT MONTH...

I was most proud of _____

I feel we could have _____



FEBRUARY

WHAT'S HAPPENING THIS MONTH?



1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28



Voluntary Meal Plan (VMP) Goals

There's lots to celebrate in February, from **Lunar New Year** to **Valentine's Day** and the start of your **Mardi Gras** promotion. Remember to think retail, even in resident dining, and incorporate grab-and-go impulse buys into your **Holidays & Celebrations.**







It's also a perfect time to promote our next

National Prize Sweepstakes alongside your

Holidays & Celebrations and other events. When
promoting, determine if there are other on-campus
groups that could help you spread the word.



| R | | Additional Growth Opportunities Three ways we can grow revenue this month: |
|---|----|--|
| 1 | V. | |

My goals are:

| 3 | | |
|---|--|--|

Social Media & Website Notes See something inspiring on social media or the web that you want to try this month? Write it here:

MARCH

PLAN AHEAD

What's happening in the next few months?



National Employee Appreciation Day is

coming up. This year, we'll celebrate a day early on Friday, March 4th. How will you show your thanks to our dining and FM teams for all they do?



APRIL

It's never too soon to think about how your campus community will **Pay It Forward** on April 28th.

Don't forget to PLAN AHEAD for

MARCH 2022

NATIONAL INTERN CALL

Intern Live Meeting - Online All calls on Microsoft Teams the 3rd Tuesday (Sept. - Nov., Jan. - May) 5:00 pm Eastern/2:00 pm Pacific

| | 202 | what's coming up next mo | onth. s M T W T F s | | | ollow Interns online: Facebook – SodexoInternships; Ins nkedIn - Sodexo Campus Interns; Intern Website – sost | |
|---|--|--|---|----------------|---|--|---|
| | 202 | _ | 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 | | | | |
| SUNDAY | MONDAY | TUESDAY | 27 28 29 30 31 WEDNESDAY | | THURSDAY | FRIDAY | SATURDAY |
| | NATIONAL SNACK FOOD MONTH | 1 | 2 NATIONAL CRÉPE DAY ★ | | 3 | 4 | 5 |
| | CUST MER JANUARY/ EXPERIENCE FEBRUARY | TODAY IS LUNAR NEW YEAR | START PROMOTING VALENTINE'S DAY | - | PROMOTE Return Of The 20s, Monopo | -EATS! & Spring Sweepstakes - 1/3 to 4/1 | 1 |
| stop hunger FOR HEROES | CONDUCT "EXPERIENCES MATTER" CUSTOMER EXPERIENCE TRAINING BEFORE SPRING SEMESTER STARTS | "EXPERIENCES MATTER" AND THX:) NOMINATIONS | UPLIFTED BY | | NOMINATIONS FOR HEROES OF EVERYDA PROMOTE VALENTINE'S DAY - 2/2 to | | |
| OF EVERYDAY LIFE® - 1/1 to 2/28 | CUSTOMER EXPERIENCE DON'T FORGET TO SHARE "HAPPY VALENTINE'S DAY"-THXYOU HEARTS FOR EMPLOYEE APPRECIATION | AND THX; NOMINATIONS OPEN FOR THE MONTH | SWEEWESS TULBURES BET | | | | |
| 6 SUPER BOWL SUNDAY | 7 | 8 | 9 NATIONAL PIZZA DAY ★ BE ON THE LOOKOUT FOR YOUR | | 10 | 11 | 12 |
| PROMOTE Return Of The 20s, Mono | opol-EATS! & Spring Sweepstakes - 1/3 to 4 | /11 | CUSTOMER EXPERIENCE CALL INVITE | | | | |
| NOMINATIONS FOR HEROES OF EVERY PROMOTE VALENTINE'S DAY - 2/2 t | | | | | | | |
| | VMP. SPRING INITIAL SURVEY BEGINS TODAY (RUNS 2/7 to 2/18) | | | | VMP. SPRING INITIAL SURVEY (RUNS 2/7 to | 2/19\ | |
| 10 | | 45. | 10 | 6 3 | | | 10 |
| 13 | VALENTINE'S DAY TODAY IS | 15 NATIONAL INTERN CALL 5:00 pm Eastern, 2:00 pm Pacific START PROMOTING | 16 | | 17 | 18 | 19 |
| PROMOTE Return Of The 20s, Monopol-EATS! & Spr NOMINATIONS FOR HEROES OF EVERYD. | (89) | MARDI GRAS | | | | | |
| PROMOTE VALENTINE'S DAY - 2/2 | to 2/14 UPLIFTED B | "EXPERIENCES MATTER" AND THX:) WINNER | PROMOTE MARDI GRAS - 2/15 to 3/1 | | | VALD CODING | |
| VMP. SPRING INITIAL SURVEY (RUNS 2) | 77 to 2/18) | ANNOUNCED | | | VMP. SPRING INITIAL SURVEY (RUNS 2/7 | VMP SPRING INITIAL SURVEY ENDS TODAY | |
| 20 | 21 PRESIDENTS' DAY | 22 | 23 NATIONAL BANANA BREAD DAY ★ | • | 24 NATIONAL CHILI DAY ★ | 25 | 26 |
| PROMOTE Return Of The 20s, Mono | opol-EATS! & Spring Sweepstakes - 1/3 to 4 | /11 | | | | | |
| NOMINATIONS FOR HEROES OF EVERY PROMOTE MARDI GRAS - 2/15 to 3/ | | | | | | | |
| | SPRING VMP MID-SEMESTER PUSH BEGINS TODAY | | | • | | | |
| 07 | | PROMOTE CATERING | 1 | | | I | I |
| NATIONAL STRAWBERRY DAY | 28 | Begin planning for commence summer conferences. Connect with catering client h | | | | | |
| PROMOTE Return Of The 20s, Monopol-EATS! & Spring Sweepstakes - 1/3 to 4/11 NOMINATIONS FOR HEROES OF EVERYDAY LIFE* - 1/1 to | | Traditions events. • Inventory catering smallwares to accommodate spring Tradit | s; order supplies tions events. | | | | |
| PROMOTE MARDI GRAS - 2/15 to 3 | TEAM MEMBERS FOR THE | FLAVOURS by soderio | | | | | |
| | "EXPERIENCES MATTER" CUSTOMER EXPERIENCE NATIONAL AWARD. | | | | | | |
| | | | | | REFERENCE KEY: HOLIDAYS & CELEBRATIONS | CORE PROMOTIONS | BETTER TOMORROW 2025 |
| Looking for more ways to promote Visit the Universities Marketing | your events? g page on Sodexo Net. | | | - 3 | STOP HUNGER CUSTOMER EXPERIENCE / THX:) | VOLUNTARY MEAL PLAN (VMP) NATIONAL FOOD DAYS ★ | FM - FACILITIES MANAGEMENT NATIONAL OBSERVANCES • |

Voluntary Meal Plan (VMP) Reminders

• Order brochures and VMP marketing collateral for summer.



Don't forget to
BiteU - Walle
VMP tracking. Don't forget to add **BiteU – Wallet** to

Meal Plan Match-ups

- Valentine's Day: What goes with candy and flowers? Dining dollars! Offer traditional Valentine's postcards that students can personalize and send to their families. You pay the postage, and reap the rewards of revenue.
- Highlight the convenience of e-commerce with the "Food and Fun" campaign.

Additional Programs Spotlight

Bring some warmth to the winter months with a special **Staycation** event. If you're running **Return of** the '20s during this time, it's the perfect program to cross-plan for the Dive Back In Time vintage-inspired beach party activity. If you're running Monopol-EATS!, you can cross-plan with a "Boardwalk"-inspired beach event.



28

LOOKING AHEAD

NEXT MONTH...

I've set an intention to ______.
I'm looking forward to ______.

ADDITIONAL NOTES

MARCH

WHAT'S HAPPENING THIS MONTH?

MARCH 2022 s M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

2022

My goals are:

Voluntary Meal Plan (VMP) Goals

Celebrate **Faculty & Staff Appreciation Day** this month. Tie special VMP offers into your celebration for these groups.



Our people are at the heart of everything we do. Celebrate our dining and FM teams on **National Employee Appreciation Day.** You'll celebrate on Friday, March 4th this year, as the actual observance falls on the weekend.



Additional Growth Opportunities
Three ways we can grow revenue
this month:

| ١. | | |
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Social Media & Website Notes
See something inspiring on social
media or the web that you want to
try this month? Write it here:

APRIL

PLAN AHEAD

What's happening in the next few months?



Think about the creative ways you can "uplift" your campus community while protecting our planet.



MAY

Servathon runs through the end of May. Keep your efforts to fight food insecurity top-of-mind. MARCH 2022

Don't forget to PLAN AHEAD for what's coming up next month.

APRIL 2022 10 11 12 13 14 15 16 17 18 19 20 21 22 23 NATIONAL INTERN CALL

Intern Live Meeting - Online All calls on Microsoft Teams the 3rd Tuesday (Sept. - Nov., Jan. - May) 5:00 pm Eastern/2:00 pm Pacific

Follow Interns online: Facebook — SodexoInternships; Instagram — @Sointernships; LinkedIn - Sodexo Campus Interns; Intern Website — sostudents.sodexomyway.com

24 25 26 27 28 29 30 **SUNDAY MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY** 2 5 NATIONAL PANCAKE DAY ★ NATIONAL DAY OF UNPLUGGING • PROMOTE CATERING · Mark calendars for cultural/ **Better Tomorrow 2025** religious holidays that will require catering **TODAY IS** DOII NATIONAL EMPLOYEE APPRECIATION • Plan for summer orientation. "EXPERIENCES MATTER" AND THX:) NOMINATIONS OPEN FOR CUSTO/MER EXPERIENCE 2/28 to 3/4 CELEBRATE EMPLOYEE APPRECIATION WEEK, CAPPED OFF BY NATIONAL EMPLOYEE APPRECIATION DAY DAY **Better Tomorrow 2025** NATIONAL "EAT YOUR NOODLES" DAY 10 NATIONAL CEREAL DAY ★ NATIONAL MEATBALL DAY 🚖 International Women's Day BE ON THE LOOKOUT FOR YOUR CUSTOMER EXPERIENCE CALL INVITE PROMOTE Return Of The 20s, Monopol-EATS! & Spring Sweepstakes - 1/3 to 4/11 PROMOTE ST. PATRICK'S DAY - 3/3 to 3/17 PRING 17 13 NATIONAL INTERN CALL 5:00 pm Eastern, 2:00 pm Pacific 16 18 19 14 NATIONAL PI DAY ST. PATRICK'S DAY PROMOTE Return Of The 20s, Monopol-EATS! & Spring Sweepstakes - 1/3 to 4/11 "EXPERIENCES MATTER" AND THX:) WINNER ANNOUNCED **Better Tomorrow 2025** 24 NATIONAL RAVIOLI DAY ★ NATIONAL CHIP & DIP DAY INTERNATIONAL WAFFLE DAY NATIONAL SPINACH DAY ★ **World Water Day Better Tomorrow 2025** Earth Hour / 8:30 PM - 9:30 PM EST PROMOTE Return Of The 20s, Monopol-EATS! & Spring Sweepstakes - 1/3 to 4/11 31 28 29 *30* PROMOTE Return Of The 20s, Monopol-EATS! & Spring Sweepstakes - 1/3 to 4/11 CUSTOWER EXPERIENCE TODAY IS THE LAST CHANCE TO RECOGNIZE AND NOMINATE YOUR TEAM MEMBERS FOR THE "EXPERIENCES MATTER" CUSTOMER EXPERIENCE NATIONAL AWARD.

Voluntary Meal Plan (VMP) Reminders

• Spring mid-semester push; promote declining balance dollars/ DCB and e-commerce packages.



Remember: Parents can reload dollars with BiteU - Wallet, too.

Meal Plan Match-ups

- Many retailers use St. Patrick's **Day** and March Madness to market their products, so don't miss out. This is the perfect time to advertise dining dollars.
- Spring into savings! Offer a coupon book with the purchase of a certain dining dollars amount; include retail coupons, guest passes or even a drawing coupon to win a prize such as a pizza party.

Additional Programs Spotlight

Mid-semester can be anything but stress-free. Emphasize the ease and efficiency of Fill My Fridge as part of BiteU.



Looking for more ways to promote your events? Visit the **Universities Marketing page** on Sodexo Net.

REFERENCE KEY:

CUSTOMER EXPERIENCE / THX:)

CORE PROMOTIONS **VOLUNTARY MEAL PLAN (VMP)** NATIONAL FOOD DAYS

BETTER TOMORROW 2025

FM - FACILITIES MANAGEMENT NATIONAL OBSERVANCES

LOOKING **AHEAD**

IN MARCH...

NEXT MONTH...

I've set an intention to _____ I'm looking forward to ______.

ADDITIONAL NOTES

I was most proud of _____

I feel we could have _____

WHAT'S HAPPENING THIS MONTH?

APRIL 2022 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

2022

My goals are:

Voluntary Meal Plan (VMP) Goals

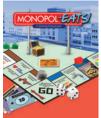
Run the My Green Idea April Earth Month social media promotion for a fun way to focus on the actions our teams and students are taking to make a big impact. Involve your teams in posting photos using #mygreenidea on social media, demonstrating their green idea in action. Review the My Green Idea resource folder for a manager's guide and supporting artwork.



Our core promotions are still in full-swing until April 11th. Don't forget to keep running your promotional events while emphasizing the ease with which students can enter our **National Prize Sweepstakes** for the spring.

E •)





Additional Growth Opportunities Three ways we can grow revenue this month:

| 2. | | |
|----|--|--|
| | | |

Social Media & Website Notes See something inspiring on social media or the web that you want to try this month? Write it here:

MAY

PLAN AHEAD

What's happening in the next few months?



Ask yourself: What am I planning to do to bring the vibrant Mexican culture and spirit to resident dining during this event?

JUNE



FRESH FRUIT & VEGETABLES MONTH

Think of creative ways to spotlight fruits and veggies as summer commences.

35

APRIL 2022

Don't forget to PLAN AHEAD for what's coming up next month.

MAY 2022 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 NATIONAL INTERN CALL

Intern Live Meeting - Online All calls on Microsoft Teams the 3rd Tuesday (Sept. - Nov., Jan. - May) 5:00 pm Eastern/2:00 pm Pacific

Follow Interns online: Facebook — SodexoInternships; Instagram — @Sointernships; LinkedIn - Sodexo Campus Interns; Intern Website — sostudents.sodexomyway.com

SUNDAY

PROMOTE CATERING

student leaders.

FLAVOURS

SERVATHON - 4/1 to 5/31

Brunch, flower sales, etc.

• Promote commencement events:

• Promote Square Tomato (student

catering offer) to newly elected

MONDAY

PROMOTE Return Of The 20s, Monopol-EATS! & Spring Sweepstakes - 1/3 to 4/11

TUESDAY

WEDNESDAY

29 30 31

PROMOTE DURING THE MONTH OF APRIL

NATIONAL CARAMEL POPCORN DAY

THURSDAY FRIDAY SERVATHON CUSTOMER EXPERIENCE I ♥ MY SODEXO INTERNSHIP: EARLY INTERNSHIP DAY CELEBRATIONS FOR GRADUATING INTERNS

SATURDAY

NATIONAL PEANUT BUTTER AND JELLY DAY

PROMOTE RETURN OF THE 20S, MONOPOL-EATS! & SPRING SWEEPSTAKES - 1/3 to 4/11

SERVATHON - 4/1 to 4/30

"EXPERIENCES MATTER" AND THX:) NOMINATIONS OPEN FOR THE MONTH 9

PROMOTE EARTH DAY - 4/8 to 4/22

16

10

17

SERVATHON - 4/1 to 5/31

SERVATHON - 4/1 to 5/31

PROMOTE EARTH DAY - 4/8 to 4/22

PROMOTE EARTH DAY - 4/8 to 4/22

EASTER •



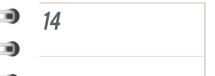
INTERNATIONAL CARROT DAY 🛊

| NATIONAL GRILLED CHEESE SANDWICH DAY | 13 | MAKE LUNCH COUNT DAY BE ON THE LOOKOUT FOR YOUL CUSTOMER EXPERIENCE CALL INVIT |
|--------------------------------------|----|---|
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VMP. SPRING MID-SEMESTER SURVEY (RUNS 4/11 to 4/15)











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| | VMP SPRING M | |





| 24 | |
|-------------------------|----------|
| SERVATHON - 4/1 to 5/31 |) |
| | |





NATIONAL INTERN CALL
5:00 pm Eastern, 2:00 pm Pacific







NATIONAL TEA DAY 🛊

30



TODAY IS THE LAST CHANCE TO RECOGNIZE AND NOMINATE YOUR TEAM MEMBERS FOR THE "EXPERIENCES MATTER" CUSTOMER EXPERIENCE NATIONAL AWARD.

Looking for more ways to promote your events? Visit the **Universities Marketing page**

| REFERENCE KEY: |
|-----------------------------|
| HOLIDAYS & CELEBRATIONS |
| STOP HUNGER |
| CUSTOMER EXPERIENCE / THX:) |



(VMP) Reminders • Partner with admissions to

assist with upcoming summer orientation and tours.

Voluntary Meal Plan



Don't forget to add BiteU - Wallet to **bite** VMP tracking.

Meal Plan Match-ups

This or That?: While meal fatigue can happen in campus dining, it's worse when you eat the same, sad fast food meals, or cook the same few things you know how to make. April is the perfect time to highlight all of the dining possibilities a meal plan allows. The **BiteU** app allows users to look up meals, nutrition and plan in advance to fight meal fatigue.

Additional Programs Spotlight

Still running Return of the '20s this month? Cross-plan the **Big-City Bites: Charleston** event while students learn the classic Charleston dance.



IN APRIL...

NEXT MONTH...

I've set an intention to _____ I'm looking forward to ______

ADDITIONAL NOTES

I was most proud of _____

I feel we could have _____



WHAT'S HAPPENING THIS MONTH?

MAY 2022 s M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

World Fair Trade Day, Bike to Work Day and Learn About Composting Day all happen in May. Show your commitment to a **Better Tomorrow.**



Additional Growth Opportunities
Three ways we can grow revenue this month:

My goals are:

2022

Voluntary Meal Plan (VMP) Goals

| 1. | |
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| ٥. | |

Social Media & Website Notes See something inspiring on social media or the web that you want to try this month? Write it here:

JUNE

What's happening in the next few months?



National Safety Month

is upcoming. Talk with your team about how you can show prospective students and families visiting campus that you're committed to a culture



JULY

Now's the time to think about how those on campus will "feed their summer." It's not too early to start making a plan for promoting VMPs to summer construction crews and other groups who might utilize your campus spaces for camps, retreats, etc.

MAY 2022

NATIONAL BBQ MONTH

MOTHER'S DAY

16

MONDAY

PROMOTE CINCO DE MAYO - 5/1 to 5/5

stop SERVATHON 4/1 to 5/31

SERVATHON

SUNDAY

"EXPERIENCES MATTER"

AND THX:) NOMINATIONS OPEN FOR

SERVATHON - 4/1 to 5/31

SERVATHON - 4/1 to 5/31

"EXPERIENCES MATTER" AND THX:) WINNER ANNOUNCED

SERVATHON - 4/1 to 5/31

SERVATHON - 4/1 to 5/31

Better Tomorrow 2025 Learn About Composting Day

THE MONTH

15

Don't forget to PLAN AHEAD for what's coming up next month.

TEACHER'S DAY

NATIONAL SHRIMP DAY ★

NATIONAL INTERN CALL
5:00 pm Eastern, 2:00 pm Pacific

24

TUESDAY

JUNE 2022 S M T W T F S 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

STAR WARS DAY

NATIONAL "EAT WHAT *

BE ON THE LOOKOUT FOR YOUR CUSTOMER EXPERIENCE CALL INVITE

26 27 28 29 30

WEDNESDAY

WORLD FACILITIES MANAGEMENT DAY

18

25

4

NATIONAL D

Intern Live Meeting - Online All calls on Microsoft Teams the 3rd Tuesday (Sept. - Nov., Jan. - May) 5:00 pm Eastern/2:00 pm Pacific Congratulate graduating Interns

THURSDAY FRIDAY SATURDAY 6 CINCO DE MAYO • TODAY IS CINCO DE MAYO UPLIFTED BY 10 **Better Tomorrow 2025** World Fair Trade Day **Better Tomorrow 2025** 21 19 **Bike To Work Day** *2*7 NATIONAL HAMBURGER DAY 🛊

PROMOTE CATERING

- Thank commencement clients for their business and rebook for next year.
- · Annual strategic catering pricing review (for contracts with summer price increases).

FLAVOURS

Looking for more ways to promote your events? Visit the **Universities Marketing page**

| KEFEKENUE KEY: |
|-----------------------------|
| HOLIDAYS & CELEBRATIONS |
| STOP HUNGER |
| CUSTOMER EXPERIENCE / THX:) |

MEMORIAL DAY

CORE PROMOTIONS VOLUNTARY MEAL PLAN (VMP) NATIONAL FOOD DAYS

stop SERVATHO ends today

CUSTOWER EXPERIENCE

TODAY IS THE LAST CHANCE TO RECOGNIZE AND NOMINATE YOUR TEAM MEMBERS FOR THE "EXPERIENCES MATTER" CUSTOMER EXPERIENCE NATIONAL AWARD.

SERVATHON

FM - FACILITIES MANAGEMENT NATIONAL OBSERVANCES

• Send "thank you" cards to meal plan holders and encourage early meal plan sign up for next fall.

Meal Plan Match-ups

Voluntary Meal Plan

(VMP) Reminders

• Market Limitless to students with block plans so they have enough swipes to get them through the semester, and encourage commuters to visit dining to fuel up with Limitless passes.

Additional Programs Spotlight

Run the award-winning **snacktiME** promotion in conjunction with your Cinco De Mayo celebrations (Give ME Heat) or National Hamburger Day (Stack It To ME).



LOOKING

IN MAY...

NEXT MONTH...

I've set an intention to ______.
I'm looking forward to ______.

ADDITIONAL NOTES

I was most proud of _____

I feel we could have _____

IUNE

WHAT'S HAPPENING THIS MONTH?

JUNE 2022 s M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

2022

Our "Experiences Matter" and THX:) winners will be announced on the 15th. Remember to keep the momentum and excitement going for our teams who work hard to make every day a better day.



| My goals are: | | | |
|---------------|--|--|--|
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Voluntary Meal Plan (VMP) Goals

Additional Growth Opportunities
Three ways we can grow revenue
this month:

| 2. | |
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| Social Media & Website Notes |
|---|
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See something inspiring on social media or the web that you want to try this month? Write it here:

JULY



What's happening in the next few months?



NATIONAL FOOD DAYS

Celebrate some beloved foods during your summer events, like National Mac & Cheese Day, National Hot Dog Day, Ice Cream Day, National Avocado Day and more.



Don't forget to PLAN AHEAD for what's coming up next month.

NATIONAL FRESH FRUIT & VEGETABLES MONTH



WEDNESDAY

SUNDAY

MONDAY

PROMOTE CATERING

- Finalize fall sports suites and clubs menus and host suiteholder promotional event.
- Communicate price changes to client (for contracts with summer price increases).
- Catering vehicle and cart maintenance.



12

FACILITIES MANAGEMENT NATIONAL SAFETY MONTH

TUESDAY

"EXPERIENCES MATTER" AND THX:) NOMINATIONS OPEN FOR THE MONTH

Better Tomorrow 2025 World Oceans Day

BE ON THE LOOKOUT FOR YOUR CUSTOMER EXPERIENCE CALL INVITE

| 5 | Better Tomorrow 2025 World Environment Day | 6 | |
|---|---|---|--|
| | | | |

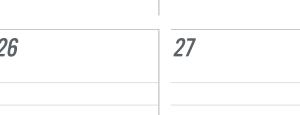






REFERENCE KEY:

CUSTOMER EXPERIENCE / THX:)



FATHER'S DAY









CORE PROMOTIONS

NATIONAL FOOD DAYS





15



"EXPERIENCES MATTER" AND THX:) WINNER ANNOUNCED

| 29 | | |
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VOLUNTARY MEAL PLAN (VMP)

BETTER TOMORROW 2025 FM - FACILITIES MANAGEMENT

| ORLD MILK DAY | * | |
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THURSDAY



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| 3 | 4 | NATIONAL (| CHEESE DAY |
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| 24 | 25 |
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| 30 | |
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Voluntary Meal Plan (VMP) Reminders

- Sell meal plans at orientation expos and presentations.
- Ensure dining website is updated with correct summer and fall meal plans.
- Prepare virtual tour and print materials to sell meal plans at orientation and live sessions.



Encourage students at orientation to download bite the BiteU app – the app they'll use everyday when back on campus.

I feel we could have _____ LOOKING

AHEAD

IN JUNE...

NEXT MONTH...

I've set an intention to _____ I'm looking forward to ______

I was most proud of _____





WHAT'S HAPPENING THIS MONTH?

JULY 2022 s M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

Engage with students as much as possible this month. Mail them VMP information, and send emails after visits reminding them of what to look forward to in the fall.



2022

Voluntary Meal Plan (VMP) Goals My goals are:

Additional Growth Opportunities Three ways we can grow revenue this month:

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| 7. | |
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Social Media & Website Notes See something inspiring on social media or the web that you want to try this month? Write it here:

AUGUST

What's happening in the next few months?



We'll start another great year! Remember: The best is yet to come.

2022

Don't forget to PLAN AHEAD for what's coming up next month. 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY |
|--------|--------|---------|-----------|
|--------|--------|---------|-----------|

PROMOTE CATERING

- · Connect with client hosts of fall Traditions events.
- Connect with alumni departments of fall opposing teams for potential catering opportunities.
- Host catering client expectations meetings to review successes and opportunities.

FLAVOURS

| 4 INDEPENDENCE DAY ● | 5 | 6 |
|----------------------|----|--|
| 11 | 12 | BE ON THE LOOKOUT FOR YOUR CUSTOMER EXPERIENCE CALL INVITE |
| * 18 | 19 | 20 NATIONAL HOT DOG DAY ★ |
| 25 | 26 | 27 |
| | 11 | 11 12 * 18 19 |

| 18 | 19 | 20 | NATIONAL HOT DOG DAY ★ |
|----------------|----|----|------------------------|
| 25 | 26 | 27 | |
| | | | |
| REFERENCE KEY: | | | |

| THURSDAY | FRIDAY | SATURDAY |
|--------------------------------|---|----------|
| | 1 | 2 |
| | "EXPERIENCES MATTER" AND THX:) NOMINATIONS OPEN FOR THE MONTH | |
| 7 | 8 | 9 |
| | | |
| 14 NATIONAL MAC & CHEESE DAY ★ | 15 | 16 |
| | 20 | |
| 21 | 22 | 23 |
| | | |
| 28 | 29 NATIONAL CHICKEN WING DAY ★ | 30 |
| | | |
| | | |



Voluntary Meal Plan (VMP) Reminders

• Utilize the "Feed Your Summer" collateral to promote summer meal plans to those still on campus (don't forget construction crews).

on Sodexo Net.

NATIONAL AVOCADO DAY 🖈

31

I'm looking forward to _

| IN JULY | | |
|----------------------|------|--|
| II was most proud of | | |
| I feel we could have | | |

LOOKING AHEAD

NEXT YEAR... I've set an intention to _______.

€ • **ADDITIONAL NOTES e** • € • **E 9 e** • **E** • **E 3 E 9**

